## Biography

Chuck Burkell of Gettysburg, Pennsylvania has provided leadership, management, and organizational development assistance to public and private sector clients since the mid 1970's. The firm provides quality services in a variety of areas, including organizational analysis, organizational and cultural change, strategic planning, management and leadership development, service quality and customer service focus, and other human resource related activities.

Mr. Burkell recently retired in December 2013 after 33 years of Federal Service at the Department of Homeland Security/Federal Emergency Management Agency/U.S. Fire Administration in Emmitsburg, Maryland. His Executive Education Programs responsibilities included the *Executive Fire Officer Program* (EFOP), the Executive Education curriculum, the Harvard Fellowship Program, and the EFOP Applied Research Project process. He had guided the EFOP since its inception in 1985.

Mr. Burkell has presented seminars, workshops, and keynote presentations nationally in nearly every State and in Canada. He has worked with many different public and private sector organizations within the areas of leadership, management development, and providing superior customer service. He has published numerous journal articles, and served on a number of national standards-making committees and sub-committees. He is a recipient of the *International Public Safety & Leadership & Ethics Award* in 2015, the *International Association of Fire Chiefs President's Award* (2010), and in 2011 was awarded the "Everett Hudiberg Award" from *Fire Protection Publications/International Fire Service Training Association*. Mr. Burkell has earned an AAS in Fire Technology, a BS in Technical Education, and a Masters of Business Administration. He has served as Associate Professor at Mt. St. Mary's University, instructing the Independent Research Course within the Graduate Program of Business.

His professional and public service affiliations have included the American Society for Training & Development, the International Association of Fire Chiefs having served as an associate member on the Professional Development Committee for almost two decades. He assisted in the development of the *Chief Fire Officer Designation* certification process, and the college cocurricular *Dwight D. Eisenhower Leadership Development Project*. He recently served as a supporting faculty member at the Kennedy School of Government/Harvard University within the *"The Art & Practice of Leadership Development"* Program.

Mr. Burkell is a *Licensed Battlefield Guide* at the *Gettysburg National Military Park* having received his license from the National Park Service in January of 2014. He currently is a consultant to FCC Services of Denver Colorado and faculty member of *The Gettysburg Leadership Experience* that uses the Battle of Gettysburg as a tool for leadership development. He has provided interpretive services for hundreds of executives and managers on the fields of Gettysburg in efforts to help them exercise leadership more effectively.